



Centrios Padlock User Guide

CEP-200

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Specifications

- IP67 rated waterproof and dust-tight for indoor and outdoor applications
- For use in harsh environments, 240 hour salt spray tested
- Solid brass body (corrosion resistant)
- Reinforced chromed steel shackle with 28.1 KN cutting resistance (6300lbs of cutting force)
- Operational temperature: -2°F to 120°F (-19°C to 49°C)
- Charging temperature: 32°F to 113°F (0°C to 45°C)
- Charging: USB-C, 5V Charging brick (not to exceed 2.4A)



Set-up

1. Remove the Centrios Padlock from the box.

2. Charge unit up to 1 hour before use. Use a 2.4A (or lower) 5V power source with a USB-C cable. This can typically be a phone charger, a USB port on a PC, or a portable charger. When the power source and USB-C cable are compatible with the Padlock, a solid red (charging) or solid green (fully charged) LED will appear on the Padlock when it is asleep. If there is a compatibility issue, no LED will be shown while it is asleep.

NOTE: If the Padlock battery has been fully depleted, the LED may not show up for several minutes while charging.

3. Download the Centrios app from the App Store or Google Play while the Padlock is charging. Log in to your existing account or create a new account if you are new to Centrios.

4. After you are logged in, tap on the Devices menu, then add a new device by tapping on the "+" at the top right of your screen, and follow the prompts to add your Padlock.

How to use

Unlocking Your Centrios Padlock

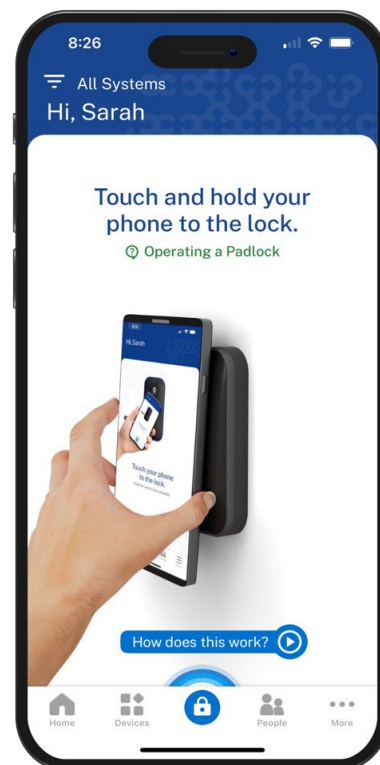
If your Centrios Padlock's shackle is currently closed and locked, it can be unlocked by pressing the brass tack while your Centrios App is on the lock/unlock page.

Locking Your Centrios Padlock

If your Centrios Padlock's shackle is currently closed and locked, it can be unlocked by pressing the brass tack while your Centrios App is on the lock/unlock page.



Brass Tack



Centrios App
lock/unlock page

LED Guide

Charging: Solid Red (while sleeping) 

Charging Complete: Solid Green (while sleeping) 

Awake: Blue blinks every 2 seconds for 60 seconds    

Unlock: Green blinks (2x)   

Lock: Green blinks (3x)     

Going to Sleep: Blue gradient fade     

Going to Sleep – Battery Low: Yellow gradient fade     

Going to Sleep – Battery Critical: Red gradient fade     

Critical Battery (<5%): Red gradient fade on wake     

Troubleshooting LED's

Unlock Failed - Shackle Not Completely Closed: Red blinks (5x)  

Lock Failed - Shackle Open: Red blinks (3x)  

Call Support: Yellow and Red blinks (5x)   

Incompatible charger/bad connection: No LED when cable/charger attached

FAQ's

Q: What are the dimensions and weight of the Centrios Padlock?

A: 3.9" (98 mm) tall x 2" (52 mm) long x 1" (25.4 mm) wide and .9 lb (.41 kg).

Q: Can I use a key with the Centrios Padlock?

A: The Centrios Padlock is designed to eliminate the management and hassle of physical keys that can easily get lost or stolen. A key cannot be used.

Q: Can I use the Centrios Padlock outdoors?

A: Absolutely! The Centrios Padlock is IP67, dust tight, waterproof, and operates in extreme temperatures and weather conditions. The operational temperature of the Centrios Padlock is -2 to 120°F.

NOTE: The padlock will not recharge properly unless the temperature is between 32 to 113°F.

Q: Can I remotely unlock my Centrios Padlock?

A: The Centrios Padlock unlocks with Bluetooth communication with the Centrios App on your phone. This requires you to be within 33 ft (10 m) of the lock after waking it up by firmly touching the brass tack on the bottom of the Padlock.

Q: Does the Centrios Padlock have a factory reset? Can someone steal it and factory reset it for re-use?

A: Once the Centrios Padlock has been added to a Centrios System, it may not be re-used on any other system until the current owner deletes it from their system via the Centrios App. This approach protects the owner's investment from theft.

Q: Do I need the Centrios app to enroll and use my Centrios Padlock?

A: To securely communicate with your Centrios Padlock, the Centrios App is required. You can download the app by searching Centrios on Google Play or the App Store.

Q: Can I operate several Centrios Padlocks with the app?

A: Yes, depending on your subscription plan you can operate multiple Centrios Padlocks or other Centrios devices with the Centrios App. To learn more about our subscription plans and device limits, visit: www.centrios.com/en/plans.

Q: Can other people also open my Centrios Padlock?

A: Yes, depending on your subscription plan you can have multiple people operate the Centrios Padlock with the Centrios App. To learn more about our subscription plans and user limits, visit: www.centrios.com/en/plans.

FAQ's

Q: How do I open and close the Centrios Padlock?

A: To open the Centrios Padlock: Open the Centrios App on your phone while on the lock/unlock screen, firmly touch the brass tack on the bottom of the Padlock and pull the shackle to open after the app indicates the Padlock has unlocked. To close the Centrios Padlock: Seat the shackle fully in the Padlock, open the Centrios App on your phone and while on the lock/unlock screen, firmly touch the brass tack on the bottom of the Padlock, and the Padlock secures itself.

Q: Is the USB-C cord or charger included?

A: A USB-C cord and charger are not included. Any standard, quality USB-C cord will work. We know you've got plenty of these!

Q: What type of charger should I use for my Centrios Padlock?

A: You can use any 5V source that is rated 2.4A or lower to charge the Centrios Padlock. If you use the wrong one, no problem. The Padlock is smart enough to know and it simply won't charge.

Q: If the battery is fully drained, how do I get in?

A: Plug in a USB C cable to any 5V 2.4A power supply or smaller (battery packs, wall chargers, or a PC USB Port) to instantly operate the Centrios Padlock.

Q: Can I replace the battery?

A: The Centrios padlock is designed with an integrated lithium polymer battery that will last for many years with regular use and has a 2 year warranty. The battery inside the padlock can't be removed, stolen, or replaced. To learn more about warranties and replacements, visit: www.centrios.com/en/Warranty.

Q: How long will the battery last?

A: A single battery charge can last up to 6 months or 2,000 events. The operating lifetime of the battery is up to 5 years.

Q: Will hot or cold affect the battery life?

A: Like with all lithium batteries, extreme hot or cold can negatively impact battery health and performance.

FCC Compliance Statement

Contains FCC ID: 2AC7Z-ESPPICOMINI

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED Compliance Statement

Contains IC: 21098-ESPPICOMINI

This Class B digital apparatus complies with Canadian ICES-003.
CAN ICES (B) / NMB (B)

Battery Statement

Lithium-ion batteries and devices containing these batteries should NOT go in household garbage or recycling bins.

Lithium-ion batteries SHOULD be taken to separate recycling or household hazardous waste collection points.



WARNING This product can expose you to lead, which is known to the state of California to cause cancer and birth defects or other reproductive harm. For more information go to P65warnings.ca.gov

Support

24/7 Support

www.support.centrios.com

Technical Product Support

tech@centrios.com

888-425-3404

Customer Experience

care@centrios.com

888-425-3403

Hours

Monday - Friday

8am - 8pm EST